

SkyTrax awards, 2009

Future Airport takes a look at the best airlines and airports of last year.

For the third time in ten years, Cathay Pacific was named the World's Best Airline, winning the 2009 Airline of the Year title at the Skytrax World Airline Awards. Cathay Pacific was the winner in 2003 and 2005.

"A factor behind the Cathay Pacific win is clearly the consistency of product and service that they provide to their customers," said Edward Plaisted, CEO Skytrax. "Not only is Cathay Pacific satisfying its passengers onboard flights, but the ratings it achieved for its operations in Hong Kong also played a considerable part in this success."

South Korea's Incheon International Airport in Seoul was named World's Best Airport for 2009. Hong Kong International Airport, the most prolific

World's Best Airport winner in recent years, was pipped into second place with Singapore Changi Airport ranking third. Skytrax reported that the final winning margins between these top three

positions was the smallest ever known for such a large global project, and at one stage it looked possible there might be a dead-heat result between these top three airports. ■

Airline of the year 2009

Rank	Airline	2008 position
1	Cathay Pacific	2
2	Singapore Airlines	1
3	Asiana Airlines	5
4	Qatar Airways	7
5	Emirates	9
6	Qantas	3
7	Etihad Airways	10
8	Air New Zealand	8
9	Malaysia Airlines	6
10	Thai Airways	4

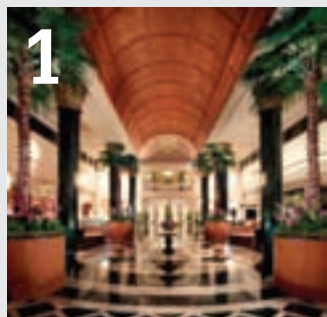
Source: Skytrax

World's top ten airports

2009	Airport	2008 position.
1	Incheon International	2
2	Hong Kong International	1
3	Singapore Changi	5
4	Zurich	7
5	Munich	9
6	Kansai	3
7	Kuala Lumpur	10
8	Amsterdam	8
9	Centair Nagoya	6
10	Auckland	4

Source: Skytrax

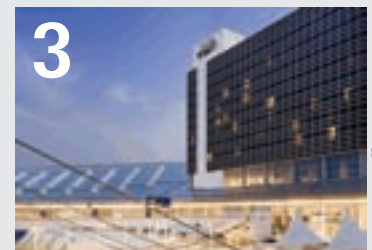
The Best Airport Hotels in the World



1 Pan Pacific Hotel Kuala Lumpur International Airport – Malaysia



2 Radisson SAS Frankfurt – Germany



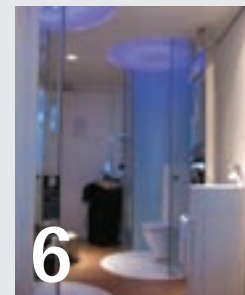
3 Grand Hyatt, Dallas/Fort Worth – Texas



4 Crowne Plaza Hotel Changi Airport – Singapore



5 Kempinski Munich – Germany



6 citizenM Amsterdam Airport Hotel – Holland

- 7.** Westin Detroit Metropolitan – Michigan
- 8.** The Fairmont Vancouver Airport Hotel – Canada
- 9.** Radisson SAS Stansted – London